



Northampton Borough Council Overview and Scrutiny

**Overview and Scrutiny Committee
30th September 2018**

Briefing Note: Performance Management Report September 2019 - 2018 ESCO2 - Percentage of household waste recycled and composted & ESC09 - Percentage of fly tipping incidents removed within two working days of notification¹ Background

1.1 At a recent meeting of the Scrutiny Panel, an update was requested regarding the performance of ESCO2 - Percentage of household waste recycled and composted & ESC09 - Percentage of fly tipping incidents removed within two working days of notification

2 Update

2.1 The performance of ESC 02 percentage of household waste recycling and composted continues to improve, moving from 40% in 2017/18, to 44% in 2018/19 and to a forecasted 49% in 2019/20. This significant improvement is largely due to the recently implemented 'all in one' recycling service change along with better service delivery and a programmed communications campaign. This forecast is based on the assumption that the higher % seen so far this year will be maintained throughout the year.

2.2 Communications and promotions continue to increase the diversion of waste from landfill, a comprehensive programme is in place and reviewed on a monthly basis by relevant stakeholders, work currently being carried out relates to the changing of the 'agrippa' panels on the side of the refuse/recycling vehicles thanking residents for their help in improving the statistics, concentrated contamination/education campaigns alongside with targeted social media campaigns.

2.2 The performance of ESC09 - Percentage of fly tipping incidents removed within two working days of notification is down on 2018/2019. fly tipping continues to be a problem, with increased occasions adding pressure on the service. Some fly tips contain hazardous waste, which then requires a specialist contractor to remove, this can cause a slight delay to allow for grouping of requests in order to achieve benefits of scale.

2.4 Veolia are constantly working to remove flytips from the streets of Northampton but the amount of incidents is increasing, from an average of 1300 per month in 2018/19 to around 2000 in 2019/20. A task and finish group consisting of representatives from NBC wardens, Environmental Health and the Kingdom Enforcement team has been created to attempt to address this problem.

3 Conclusions

3.1 An end of year recycling figure of 49% would put NBC at around 4/5th in the county, an improvement from 7th. This forecast is based on the assumption that the higher % seen so far this year will be maintained throughout the year.

3.2 Our flytips incidents are amongst the highest in the county and officers, along with the relevant stakeholders, are taking action to address this.